







Home / Economy / News / Covid-19 boosts digital adoption

## Covid-19 boosts digital adoption



Monday, January 25th, 2021 at Economy | News







**THE** Malaysia Digital Economy Corp's (MDEC) expectation to hit 20% growth in e-commerce contribution to the digital economy can be achieved as the Covid-19 pandemic has given a huge boost to digital adoption among entrepreneurs.

MDEC digitally powered businesses (industry-supply) VP Gopi Ganesalingam said the digital economy contributed 19.1% to the GDP in 2019.

"Sectors like MedTech, the IR4.0 and Agri Tech will be the forerunners in 2021, contributing to the rise in digital revenue," he told *Bernama*.

Gopi said Asean is one of the fastest-growing economies in the world, hence, connecting and promoting Malaysian tech business to the region, as a start, will be a huge boost.

He said Malaysia is already holding a leadership position in many tech sectors.



"Export programmes such as MDEC's GAIN (Gateway, Amplify, Invest and Nurture) must be intensified to move this further to position Malaysia as the heart of digital Asean," he said.

Reskilling, upskilling and producing good digital talent is crucial for the digital economy moving forward, he explained.

The gig economy is on the rise, this needs to be harnessed and grown to stay globally competitive.

"Programmes like GLOW (Global Online Workforce) assist those in need of crowdsourcing platforms to generate digital revenue.

"From January to June last year, GLOW generated an income totalling over RM190 million," he said.

Meanwhile, Digital Content Ecosystem – from January 2020 to June 2020 – was participated by 324 companies, generating over RM1.6 billion in revenue and over RM260 million in total exports.

For the e-commerce segment, the National eCommerce Strategic Roadmap helped nearly 80,000 small and medium enterprises to adopt e-commerce and helped nearly 8,000 companies adopt e-commerce for exports from January to June 2020.

On the Internet of Things (IoT), MDEC's data shows that from January to June 2020, the National IoT Framework helped garner over RM140 million in investments, involving 283 companies and generating over RM230 million in revenue and over RM120 million in total exports.

On drone technology – the Global Test Bed has involved 84 companies and raised over RM124 million in investments.

On whether the implementation of the National Entrepreneurship Policy can turn Malaysia into a true entrepreneurial nation by 2030, Gopi said the policy needed to be led and driven by various agencies under the government, with digital being the main driver.

"Most definitely. The government needs to also embrace digital transformation in their ministries and agencies.

"Policies and regulations need to keep up with the fast-paced technology innovation in areas such as Fintech, IR4.0, drone tech and artificial intelligence, and we need to ensure that the policy is inclusive and will benefit many," he said.

"Malaysian start-ups are poised to be regional champions. They have all the necessary support to become global players.

"Malaysian tech companies need to continue innovating to stay ahead of the game," Gopi said.

"Malaysian companies need to also start thinking global. Don't build solutions for one market. Build for the global market and start addressing global problems.

"Take advantage of the ample government support — MDEC, the Malaysian Global Innovation and Creativity Centre, Cradle Fund, Malaysia Venture Capital Management Bhd, Malaysia Debt Ventures Bhd and others," he added. — *Bernama* 

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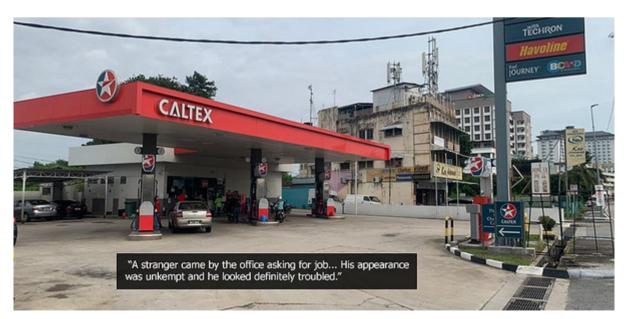
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